



Canadian Problem Gambling Certification Board

*Canada's Gold Standard Certification Body
for Gambling Dependency Professionals*

1-877-421-1181

www.cpgcb.org

info@cpqcb.org



PERSONAL CODE & ETHICAL STANDARDS

1. I shall support all efforts toward a primary goal of recovery for the client and their family.
2. I shall commit to providing the highest quality care for those who seek my professional services.
3. I shall demonstrate a genuine interest in the client, and I shall dedicate myself to the best interest of the client and their needs.
4. I shall maintain an objective, non-exploitative, professional relationship with the client at all times.
5. I shall be willing to recognize when it is in the best interest of the client to release or refer them to another program or individual.
6. I shall adhere to the rules and regulations pertaining to the confidentiality of all records, material and knowledge concerning the client.
7. I shall not discriminate against the client or my fellow employees in any way.
8. I shall maintain respect for policies within agencies and institutions, and I will take the initiative towards improving such policies when it will better serve the interest of the client.
9. I shall commit to assessing my own personal strengths, limitations, biases and effectiveness on a continuing basis. I shall continually strive for self-improvement. I shall be personally responsible for my professional growth through further education and training.
10. I shall be responsible for my own conduct in all areas, including abuse or misuse of gambling, alcohol, and other drugs.
11. I shall avoid claiming or implying any personal capabilities or professional qualifications beyond those I have attained, recognizing that competence gained in one field of activity must not be used improperly to imply competency in another.