



CPGCB

Gambling Information Specialist (GIS)

Recertification Application Package

May 2021

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Canadian Problem Gambling Certification Board

*Canada's Gold Standard Certification Body
for Gambling Dependency Professionals*

1-877-421-1181

www.cpgcb.org

info@cpgcb.org



GAMBLING INFORMATION SPECIALIST (GIS) RECERTIFICATION FORM

Name: _____

Certification # _____ Last Certification Date: _____

Address: _____

City: _____ Prov: _____ Postal Code: _____

Home Telephone: () _____ Work Telephone: () _____

Email Address: _____

To recertify, you are required to have **14** CEUs/Hours of approved education comprised of the following:

- 7 hours of Gambling specific education
- 7 hours of related education (e.g., Customer Service, De-escalation, Interpersonal Skills)

Please send payment of **\$200** (via Cheque, Money Order or E-transfer info@cpgcb.org) along with proof of education attendance (using the suggested format provided) and a signed copy of the Code of Ethics to:

PO Box 37055 Bella Vista Plaza PO Windsor, Ontario, N9H 2N8



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CEU TRACKING SHEET

Please submit proof of the education hours attended with a letter/certificate verifying attendance/completion of education hours received.

Name of Training (Workshop/Webinar)	Date	Gambling Specific (check if yes)	Non-Gambling Specific (check if yes)	# of Hours/CEUs



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PERSONAL CODE & ETHICAL STANDARDS

(To be read and signed by the applicant and a witness)

1. I shall commit to providing the best information to individuals seeking information or assistance whether their goal is managing their gambling, stopping gambling or seeking help for a friend or family member.
2. I shall commit to maintaining an objective, non-exploitative, professional relationship with individuals at all time.
3. I shall commit to recognizing when I need to refer an individual to other services for information, advice or assistance.
4. I shall commit to any and all guidelines and policies pertaining to the confidentiality of all records, material and knowledge concerning individuals. These could come from my employer or the gaming venue or both.
5. I shall not discriminate against any individual or my fellow employees by way of race, religion, gender, sexual orientation, age, disability or any other factor.
6. I shall adhere to the policies and guidelines of the agencies, institutions or gambling venue that I work in and will take initiative towards improving and revising such policies when it will better serve the interest of the individual.
7. I shall commit to assessing my own personal strengths, limitations, biases and effectiveness on a continuing basis. I shall continually strive for self-improvement. I shall be personally responsible for my professional growth through further education and training.
8. I shall avoid claiming or implying any personal capabilities or professional qualifications beyond those I have actually attained.

9. I shall be responsible for my own conduct in all areas, including misuse of gambling, alcohol and other drugs.

Applicant's Name (Please print or type.)

Applicant's Signature

Witness/Supervisor's Signature

Date